

Chittenden County – Turning Point Monthly Reporting Form

Reporting Month: December 2018

Number of individuals served through Employment Services pilot: 20

Overview of work completed during the month:

Attended CWS meetings, networked, helped guests at both Turning Point Center and Howard Center Clinic- setup email, create resumes, job search, attach resumes, and role play interviews. And referred to appropriate service providers. Also created new and improved word document with hyperlinks to easy to obtain jobs that we placed on Turning Point computer Desktop that in specific cases can if needed be emailed to consumers. Chuck and John registers for the CCV class on Employment to begin in late January.

Challenges/barriers experienced:

Consumers struggle to prioritize the time and effort needed to gain employment. High anxiety, and shame about past employment and or gaps in employment also complicate ones motivation. Housing appears to be a big problem. It's hard to think about work without housing. Transportation also continues to be an issue with jobs not on CCTA routes or times.

Highlights/successes experienced:

Very rewarding when guests suddenly appear and say they got the job we talked about and have been too busy to hang around Turning Point the way they used to. Or when they stick their head in the door at the Clinic to say they, Got The Job!- and, Thanks.

Also, we used the incentive funds for the first time to obtain a Burlington birth certificate for a client who already had a job, but needed an id to start.

Recommendations to improve pilot:

We may need to tweak our spread sheet to capture our benefit better?